

## What you need to know about scheduling rides!

### To Schedule a Ride:



- ◆ Call the Dispatching office at 269-273-7808 at least 48 hours before when your ride is needed.
- ◆ Give dispatch the address of your pick up and drop off location. Be sure to include either a requested on time or appointment time.
- ◆ If you need a return ride, please specify this at the time of booking.

### Cancellations:

- ◆ If you need to cancel, you must call more than 24 hours prior to your scheduled pick-up time or you will be charged for a “No-Show”.
- ◆ Any balance over 16 dollars must be paid prior to riding the bus.
- ◆ Any balance over 20 dollars must be paid in office, either in person or over the phone, before booking any rides

Bus tickets can be purchased in office, over the phone, or on the bus from drivers!

# Ride Rules

1. All passengers are required to wear a seatbelt.
2. Eating and/or drinking is prohibited in all vehicles 
3. Passengers must remain seated at all times with feet kept on the floor and out of the aisle.
4. Intoxicated passengers will not be transported.
5. Smoking is prohibited in the vehicles 
6. No one under the age of five (5) may ride alone.
7. No Profanity Allowed
8. Animals are prohibited except those used for service or those being transported in enclosed crates.
9. It may be necessary to make several stops before your destination to accommodate other passengers.
10. Fare is expected at time of boarding. Change will be given in tickets only

11. Use of sound-producing devices without headphones is prohibited



12. Proper hygiene is required. Objectionable odors that are offensive to other passengers will not be permitted.
13. SJCTA will not tolerate any type of violence, threats, intimidation, and destruction of property or insubordination. The SJCTA has the right to refuse service and remove passengers when necessary.
14. The SJCTA requires that passengers conduct themselves in an acceptable and respectful manner at all times. Any type of lewd or indecent behavior is unacceptable. Failure to comply will result in immediate removal and possible revocation of services
15. Weapons, illegal substances, hazardous materials or other items deemed dangerous are not permitted on the bus.

**Everyone  
Can  
Ride!**

# St. Joseph County Transportation Authority Fare Structure

Last revision –2/6/2020

<u>SERVICE</u>	<u>AMOUNT</u>
Circle Line & Rev-line Sturgis and Three Rivers All Ages	\$1.00
Curb to Curb Infants (Under 2)**	FREE
Curb to Curb Children (2 - 12)**	\$4.00
Curb to Curb General Public (13 - 59)	\$8.00
Curb to Curb Seniors (60+)	Suggested Donation \$2
Curb to Curb Disabled	\$4.00 (Documentation must be in office)
Curb to Curb Jarc*	\$2.00 (Ride to/from work)
Special Contract (Out of County)	\$40/Hr. (2 hour Minimum)
Medical Escort Seniors (60+) Only	Suggested Donation \$2

Please call with any questions at  
(269)- 273-7808

\* Must be approved. Call dispatch for more information,  
and to request an application

\*\*Children under 5 years of age must be accompanied by  
an adult



Revenue Sources include:

Branch-St. Joseph Area Agency on Aging

State and Federal Transit

St. Joe County Transportation Authority does not discriminate against any employee or applicant for employment or recipient of service, based upon religion, race, color, national origin, age, sex, height, weight, family status, or marital status pursuant to the Federal Civil Rights Act of 1964, the Elliot-Larsen Civil rights Act (PA453 of 1976), the Persons with Disabilities Civil Rights Act of 1998, and the Federal Rehabilitation Acts of 1973.

## St Joseph County Transportation Authority

810 Webber Avenue  
Three Rivers, MI 49093  
(269) 273-7808  
(269) 273-8615 (fax)



www.sjcta.info

# Rider Etiquette

A Guide To Ensuring Your Ride  
Is The  
Best Experience For You, Your  
Driver, And Fellow Passengers!

St. Joseph County  
Transportation Authority

A service of the  
St. Joseph County  
Transportation  
Authority

269-273-7808

Hours  
Monday– Saturday  
6:00 AM—6:00 pm  
No Sundays/Holidays