To book a Medical Escort transport:

1.Call us at 269-273-7808.

**2.** Give us your name and address, then the name and address of the medical office.

**3.** Give us your appointment time. We do the rest!

## Other Services offered by

St. Joseph County Transportation Authority

<u>SERVICE</u>	<u>AMOUNT</u>
Circle Line	
Sturgis & Three Rivers	\$1.00
Every Rider is a dollar	
Curb to Curb	
General Public	\$8.00
Children 2-12	\$4.00
Enrolled Students	\$4.00
Seniors (60+)	\$2.00
Disabled	\$4.00
(Must have documentation in office)	
( <u>JARC</u> ) Ride to Work	\$2.00

Minimum 24 Hour Notice is recommended for all rides. Call the office for more information. Revenue Sources include:

County Millage State and Federal Transit Branch-St. Joseph Area Agency on Aging Fare Box

St. Joseph County Transportation Authority does not discriminate against any employee or applicant for employment or recipient of service, based upon religion, race, color, national origin, age, sex, height, weight, family status, or marital status pursuant to the Federal Civil Rights Act of 1964, the Elliot-Larsen Civil rights Act (PA453 of 1976), the Persons with Disabilities Civil Rights Act of 1998, and the Federal Rehabilitation Acts of 1973.

St Joseph County Transportation Authority

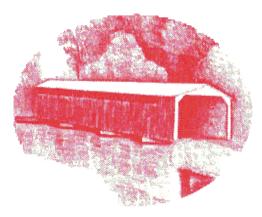
810 Webber Avenue Three Rivers, MI 49093

Phone: 269-273-7808 Fax: 269-273-8615 E-mail: operations@sjcta.info St. Joseph County Transportation Authority

"A bridge to your destination"

# *Medical Escort Service*

A service for the Senior Citizens of St. Joseph County



269-273-7808 810 Webber Ave Three Rivers, MI 49093

## About the Service

In October of 2013, the St. Joseph County Transportation Authority took over the medical Escort Service, a service previously provided by the Commission on Aging. SJCTA obtained two drivers as well as two vehicles from the COA.

This service is available to any senior citizen of St Joseph County that is frail and in need of assistance traveling to medical appointments. SJCTA drivers are trained to assist a senior to and from the doorway of the home or office to the vehicle. If a senior is not able to safely go into the doctor's office by themselves, a companion will be required to ride with that senior at no additional cost. Seniors utilizing this service will receive a reminder call the night before the appointment. SJCTA staff may not in any way assume the responsibility of transporting an unconscious or heavily sedated person.

Days of Operation	Monday - Friday
Hours of Operation	6 a.m6 p.m.
Cost of Service	In-County: \$2 Kalamazoo: \$10 Portage: \$10 Battle Creek V.A.: \$20
How to book a ride	Call the office at 269-273-7808, press 1. Advanced notice is highly recommended.
Information	This is a one-on-one ser- vice. We rarely have multi- ple riders in one vehicle at a time.
Service Area	Available to any St. Joseph County Senior Resident.

**Facts about the Medical** 

**Escort Service** 

## Rider <u>Comments</u>

#### Marsha :

"This program is a God-send, a wonderful program. Ninety-nine percent of the people you will come into contact with want you to have a good experience and really care ."

## Connie:

"I am so thankful for the escort service, even the (curb to curb) bus. I've been able to make it to all of my doctor appointments because of this service."

## Rendell:

"I don't know what I would do without this service. I really appreciate all you do."